BEAULIEU
PARISH COUNCIL

Flat One, Palace Stable Yard
Beaulieu, Hampshire SO42 7YL

clerk@beaulieu-pc.org.uk
07825 309333

EMERGENCY CONTACT NUMBERS

Beaulieu Parish Council | Updated 26 October 2026

IMMEDIATE DANGER OR RISK TO LIFE: CALL 999

For other incidents, contact the relevant organisation below. Only services explicitly identified as 24-hour should be treated as available at all times.

ACCIDENT OR INCIDENT

Emergency services — ambulance, fire, police, coastguard	**999**	Emergency only
Police — non-emergency	**101**	Textphone: 18001 101
NHS — urgent medical advice	**111**	Online: 111.nhs.uk
Lymington Urgent Treatment Centre	**lymingtonutc.nhs.uk**	Check opening hours before travelling
Crimestoppers	**0800 555 111**	Confidential crime reporting

PROPERTY / INFRASTRUCTURE RISK

Beaulieu Harbour Master	**01590 616200**	Harbour incidents
Bournemouth Water — 24-hour emergencies	**0344 346 2020**	24 hours: leaks, burst mains, loss of supply or low pressure (telephone verified)
Southern Water — emergency	**0330 303 0368**	24-hour emergencies
Southern Water — free Leakline	**0800 820 999**	24-hour leak reporting
Environment Agency — incident hotline	**0800 80 70 60**	24-hour pollution and environmental incidents
Floodline / flood warnings	**0345 988 1188**	Warnings: check-for-flooding.service.gov.uk
Gas emergency	**0800 111 999**	24 hours; if you smell gas
Power cuts / local electricity network faults	**105**	105 — free, 24 hours; report outages, check restoration updates and report hazards involving local electricity cables or poles
High-voltage transmission line emergencies	**0800 40 40 90**	0800 40 40 90 — National Grid transmission infrastructure (major pylons / high-voltage lines); 24 hours. For immediate danger call 999.
Hampshire Highways	**0300 555 1388**	Fallen trees, dangerous roads, flooding; outside office hours follow recorded instructions / use 101 for police non-emergencies
Hampshire Fire & Rescue — general enquiries	**023 8064 4000**	Non-emergency enquiries; call 999 for fire emergencies

PERSONAL RISK / SUPPORT

Age UK — Silver Line	**0800 470 8090**	Older people's support
Alcohol and drug addiction rehabilitation	**rehab4addiction.co.uk**	Information and referrals
Alcoholics Anonymous	**0800 9177 650**	Support
Childline (NSPCC)	**0800 1111**	Children and young people
National Debtline	**0808 808 4000**	Debt advice
Dementia UK — Admiral Nurse Helpline	**0800 888 6678**	Replaces obsolete 0845 number
National Domestic Abuse Helpline	**0808 2000 247**	24-hour freephone
Domestic abuse — police advice	**hampshire.police.uk**	Call 999 if in immediate danger
FRANK — drugs information	**0300 123 6600**	Advice
NFDC — homelessness emergency service	023 8028 5250	24 hours (telephone verified)
Samaritans	**116 123**	Free, 24 hours
Hampshire Adult Social Care	**0300 555 1386**	24 hours: adult social care and safeguarding (telephone verified)

ANIMAL / FOREST RISK

Road accidents involving New Forest livestock	**999**	Especially if animal or traffic is in immediate danger
Verderers of the New Forest	**023 8028 2052**	Office hours: sick or injured New Forest livestock; out of hours contact Forestry England
Forestry England — animal incidents	**0300 067 4600**	24 hours: sick, injured or distressed livestock or deer
Agisters	0300 067 4600	Via Forestry England (24 hours)
RSPCA — report a concern	**rspca.org.uk**	Use official reporting service

SEVERE WEATHER / MAJOR INCIDENT INFORMATION

Met Office weather warnings	**metoffice.gov.uk/weather/warnings-and-advice/uk-warnings**	Current warnings
Environment Agency flood warnings	**check-for-flooding.service.gov.uk**	Flood alerts and warnings
Hampshire Highways — report a problem	**hants.gov.uk/transport/highways/report-a-problem**	Road hazards and obstructions
Government emergency preparedness	**prepare.campaign.gov.uk**	Household preparedness guidance

Please note:

Contact details may change. Beaulieu Parish Council does not continuously monitor these numbers. If you become aware of any changes, please inform the Parish Council Clerk at clerk@beaulieu-pc.org.uk so that we can update this public record.